



Digital Services Committee

Date: TUESDAY, 23 SEPTEMBER 2025
Time: 1.45 pm
Venue: COMMITTEE ROOMS - WEST WING, GUILDHALL

Members: James Tumbridge (Chairman)
Deputy Dawn Wright (Deputy Chair)
Simon Burrows
Deputy Timothy Butcher
Lesley Cole
Susan Farrington (Ex-Officio Member)
Deputy Caroline Haines (Ex-Officio Member)
Philip Kelvin
Alderman Sir William Russell (Ex-Officio Member)
Deputy James Thomson CBE (Ex-Officio Member)

Enquiries: Rhys Campbell
Rhys.Campbell@cityoflondon.gov.uk

Accessing the virtual public meeting:

Members of the public can observe all virtual public meetings of the City of London Corporation by following the below link:

<https://www.youtube.com/@CityofLondonCorporation/streams>

A recording of the public meeting will be available via the above link following the end of the public meeting for up to one civic year. Please note: Online meeting recordings do not constitute the formal minutes of the meeting; minutes are written and are available on the City of London Corporation's website. Recordings may be edited, at the discretion of the proper officer, to remove any inappropriate material.

Whilst we endeavour to livestream all of our public meetings, this is not always possible due to technical difficulties. In these instances, if possible, a recording will be uploaded following the end of the meeting.

Ian Thomas CBE
Town Clerk and Chief Executive

AGENDA

Part 1 - Public Agenda

1. APOLOGIES

2. MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA

3. MINUTES

To agree the public minutes and non-public summary of the previous meeting held on 10 July 2025 as a correct record.

For Decision
(Pages 5 - 10)

4. PUBLIC SWITCHED TELEPHONE NETWORK (PSTN) REPLACEMENT

Report of the Chamberlain.

For Decision
(Pages 11 - 24)

5. CHAMBERLAIN'S BUSINESS PLAN QUARTER 1 2025/26 UPDATE

Report of the Chamberlain.

For Information
(Pages 25 - 30)

6. PROGRAMME SAPPHIRE UPDATE

Report of the Chamberlain.

For Information
(Pages 31 - 44)

7. DITS PORTFOLIO UPDATE

Report of the Chamberlain.

For Information
(Pages 45 - 52)

8. DEVICE REFRESH AND WINDOWS 11

Report of the Chamberlain.

For Information
(Pages 53 - 56)

9. DIGITAL INFORMATION TECHNOLOGY SERVICE (DITS) –SERVICE DELIVERY SUMMARY

Report of the Chamberlain.

For Information
(Pages 57 - 62)

10. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

11. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

12. EXCLUSION OF THE PUBLIC

MOTION - That under Section 100(A) of the Local Government Act 1972, the public be excluded from the meeting for the following items on the grounds that they involve the likely disclosure of exempt information as defined in Part I of Schedule 12A of the Local Government Act.

For Decision

Part 2 - Non-Public Items

13. NON-PUBLIC MINUTES

To agree the non-public minutes of the previous meeting held on 10 July 2025 as a correct record.

For Decision
(Pages 63 - 68)

14. RISK APPETITE STATEMENT

Report of the Chamberlain.

For Decision
(Pages 69 - 80)

15. DRAFT INFORMATION SECURITY POLICY UPDATE (WORKING ABROAD)

Report of the Chamberlain.

For Decision
(Pages 81 - 94)

16. FUTURE NETWORK PROGRAMME UPDATE

Report of the Chamberlain.

For Information
(Pages 95 - 98)

17. ORACLE PROPERTY MANAGER (OPN) REPLACEMENT (MRI HORIZON)

Report of the City Surveyor.

For Information
(Pages 99 - 112)

18. CYBER SECURITY UPDATE

Report of the Chief Information Security Officer.

For Information
(Pages 113 - 152)

**19. CITY OF LONDON POLICE DIGITAL DATA AND TECHNOLOGY SERVICE
IMPROVEMENT AND TRANSFORMATION PROGRAMME**

Report of the Commissioner of City of London Police.

For Information
(Pages 153 - 218)

**20. NON-PUBLIC QUESTIONS ON MATTERS RELATING TO THE WORK OF THE
COMMITTEE**

**21. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT AND
WHICH THE COMMITTEE AGREE SHOULD BE CONSIDERED WHILST THE
PUBLIC ARE EXCLUDED**